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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/064,962	09/04/2002	David John Ford	201-1431	7006
28395	7590 05/19/2009		EXAM	IINER
	USHMAN P.C./FGTI	,		
1000 TOWN CENTER 22ND FLOOR			ART UNIT	PAPER NUMBER
	O, MI 48075-1238			

DATE MAILED: 05/19/2009

Please find below and/or attached an Office communication concerning this application or proceeding.

Notification of Non-Compliant Appeal Brief (37 CFR 41.37)

Application No.	Applicant(s)	
10/064,962	FORD ET AL.	
Examiner	Art Unit	
Gerardo Araque Jr.	3689	

The Appeal Brief filed on 24 February 2009 is defective for failure to comply with one or more provisions of 37 CFR 41.37 To avoid dismissal of the appeal, applicant must file anamended brief or other appropriate correction (see MPEP 1205.03) within ONE MONTH or THIRTY DAYS from the mailing date of this Notification, whichever is longer, EXTENSIONS OF THIS TIME PERIOD MAY BE GRANTED UNDER 37 CFR 1.136. 1. The brief does not contain the items required under 37 CFR 41.37(c), or the items are not under the proper heading or in the proper order. 2. The brief does not contain a statement of the status of all claims, (e.g., rejected, allowed, withdrawn, objected to, canceled), or does not identify the appealed claims (37 CFR 41.37(c)(1)(iii)). 3. At least one amendment has been filed subsequent to the final rejection, and the brief does not contain a statement of the status of each such amendment (37 CFR 41.37(c)(1)(iv)). 4. \(\tag{a}\) The brief does not contain a concise explanation of the subject matter defined in each of the independent claims involved in the appeal, referring to the specification by page and line number and to the drawings, if any, by reference characters; and/or (b) the brief fails to: (1) identify, for each independent claim involved in the appeal and for each dependent claim argued separately, every means plus function and step plus function under 35 U.S.C. 112, sixth paragraph, and/or (2) set forth the structure, material, or acts described in the specification as corresponding to each claimed function with reference to the specification by page and line number, and to the drawings, if any, by reference characters (37 CFR 41.37(c)(1)(v)). 5. The brief does not contain a concise statement of each ground of rejection presented for review (37 CFR 41.37(c)(1)(vi)) 6. The brief does not present an argument under a separate heading for each ground of rejection on appeal (37 CFR 41.37(c)(1)(vii)). 7. The brief does not contain a correct copy of the appealed claims as an appendix thereto (37 CFR 41.37(c)(1)(viii)). 8. The brief does not contain copies of the evidence submitted under 37 CFR 1.130, 1.131, or 1.132 or of any other evidence entered by the examiner and relied upon by appellant in the appeal, along with a statement setting forth where in the record that evidence was entered by the examiner, as an appendix thereto (37 CFR 41.37(c)(1)(ix)). 9. The brief does not contain copies of the decisions rendered by a court or the Board in the proceeding identified in the Related Appeals and Interferences section of the brief as an appendix thereto (37 CFR 41.37(c)(1)(x)). 10.

Other (including any explanation in support of the above items): The appellant has provided limitations that were never previously considered in the claims. For example, the appellant has introduced the limitations, "and for obtaining at least two symptom probing answers from the customer" into Claim 3 and "wherein the vehicle status information includes a service status of work in progress" into Claim 12, which was not previoulsy disclosed in the previous set of claims received on July 21, 2008. Furthermore, the appellant has also failed to properly identify the claims as being amended and underlining the amended portions of the claims.

> /Dennis Ruhl/ Primary Examiner, Art Unit 3689

⁻⁻The MAILING DATE of this communication appears on the cover sheet with the correspondence address--